EXECUTIVE SUMMARY
what is the plan?

Through Where We Live NYC, the City has developed a plan to take bold, transformative action to break down barriers to opportunity and build more integrated, equitable, and inclusive neighborhoods. Intentional policies and practices created segregation and inequity across the country and in our city, and it will take concerted effort from all levels of government, working with our partners in the private and non-profit sectors, to undo that legacy.

Since we released the draft plan in January 2020, the COVID-19 pandemic and a renewed national discussion of racial injustice have focused new attention on these inequities and how they affect New Yorkers and all Americans. This executive summary presents an overview of the fair housing challenges that New York City currently faces and the goals and strategies that the City plans to undertake to address these challenges. Please refer to the full plan for more detailed analysis.

this plan seeks to:

- Combat persistent, complex discrimination with expanded resources and protections
- Facilitate equitable housing development in New York City and the region
- Preserve affordable housing and prevent displacement of long-standing residents
- Enable more effective use of rental assistance benefits, especially in amenity-rich neighborhoods
- Create more independent and integrated living options for people with disabilities
- Make equitable investments to address the neighborhood-based legacy of discrimination, segregation, and concentrated poverty
what is where we live nyc?

Where We Live NYC is the City of New York’s comprehensive fair housing planning process. Through Where We Live NYC, the City is working collaboratively with residents and community leaders to:

- fight discrimination
- confront segregation
- take action to advance opportunity for all

what is fair housing?

The fight for fair housing has a long history in New York City and nationwide. Here are three things you need to know:

1. **THE FAIR HOUSING ACT** (1968) comes out of Civil Rights Era activism and protects you from discrimination when you are renting, buying, or financing your home, based on your:
   - Race
   - Color
   - National origin
   - Religion
   - Sex
   - Disability
   - Family status

2. The City of New York passed the nation’s first local law against housing discrimination in 1951. Today, the **NEW YORK STATE AND NEW YORK CITY HUMAN RIGHTS LAWS** are some of the strongest in the country. They include additional protections based on:
   - Age
   - Citizenship
   - Lawful job or source of income, including rental assistance
   - Gender, gender identity, or gender expression
   - Marriage or partnership status
   - Current children or plans to have children in the future
   - Sexual orientation
   - Experience as a survivor of domestic violence, stalking, or sex offenses
   - Military service

3. **THE FAIR HOUSING ACT** also requires cities to affirmatively further fair housing. This mandate is the inspiration behind Where We Live NYC. To advance fair housing, the City designs policies and invests resources to:
   - Empower people to move to the neighborhood of their choice or stay in their current neighborhood, even as it changes
   - Ensure that all communities have the resources they need to thrive
where do New Yorkers live?

A long history of housing discrimination has impacted your neighborhood and the residential patterns of racial groups across our city. By some measures, New York City’s neighborhoods are becoming more diverse, yet no neighborhood currently reflects the full diversity of the city.

WHERE WE LIVE BY RACE AND ETHNICITY

This map shows that there are parts of New York City with significant diversity among the four major racial and ethnic groups, while each group is also clustered in different parts of the five boroughs.¹

Each dot represents 100 New Yorkers

- Asian/Pacific Islander (14%)
- Black (22%)
- Hispanic (29%)
- White (32%)

Non-residential Areas

SOURCE: ACS 2012–2016, five-year estimates, Table B0300 tract level data.

¹New York City’s population is 32% White, 29% Hispanic, 22% Black, and 14% Asian/Pacific Islander. Boundaries on this map are the 59 New York City Community Districts.
why does fair housing matter?

Many New Yorkers - especially communities of color and people with disabilities - do not have equal access to opportunity due to historic and present-day injustices.

THE HISTORY

The fair housing challenges that New York City faces today are rooted in the nation’s history of slavery and racist laws, policies, and practices. Jim Crow laws were not limited to the South. They also existed in New York City, restricting where residents could live, work, and even the pools where they could swim. As immigrants made their homes across the five boroughs, they also experienced discrimination and segregation. The treatment of people of color—and particularly Black New Yorkers—as second-class citizens has had real and lasting impacts.

TODAY

New York City is the most diverse city in the country and New Yorkers today live in neighborhoods that are more racially and economically diverse than the past, but housing discrimination and segregation in our neighborhoods persist. There are clear, ongoing connections between a New Yorker’s race, where they live, and their access to opportunity—including access to quality schools, reliable transportation, healthy environments, and economic opportunity. Inequalities also exist for people with disabilities. The COVID-19 pandemic and associated economic crisis have made these connections even more apparent.

MOVING FORWARD

While we still have a long way to go to create a city that is equitable for all, many important milestones have been reached over the last few years, including:

- Securing one of the nation’s strongest mandatory inclusionary housing programs, so wherever housing is built through zoning changes, between 20 and 30% of that housing will be permanently affordable
- Enrolling 70,000 children in the 2018-2019 school year in Pre-K for All and narrowing the gap in test scores between White and Black students and between White and Hispanic students
- Making over 400 parks more accessible to residents with disabilities
- Conducting community health profiles to identify and address the root causes of health inequities driven by neighborhood context and other social determinants of health

As this chart shows, White New Yorkers are the only group overrepresented in parts of the city with low rates of poverty. White New Yorkers therefore disproportionately benefit from living in neighborhoods that are more likely to provide better access to services, healthy environments, great schools, and experience lower crime.
how was this plan created?

As part of this process, the City undertook extensive analysis and invited wide public participation to better understand how fair housing challenges like segregation, discrimination, and lack of access to thriving neighborhoods impact New Yorkers’ lives and how the City can eliminate barriers that currently impede fair housing. The project includes several key components:

ABOUT THE TEAM

Where We Live NYC is led by the Department of Housing Preservation and Development (HPD), in partnership with the NYC Housing Authority (NYCHA), and in close collaboration with numerous additional government partnerships.

The City partnered with Hester Street and community-based organizations to lead the Where We Live NYC Community Conversations with residents across all five boroughs. Partnerships include:

- Ali Forney Center
- Arab American Association NY
- Asian Americans for Equity
- Banana Kelly Community Improvement Association

Brooklyn Center for Independence of the Disabled Center for Court Innovation
Center for the Independence of the Disabled NY
Chhaya CDC
Fifth Avenue Committee
Make the Road New York
Neighbors Together
SAGE Advocacy & Services for LGBT Elders
Sapna NYC
GOAL 1

combat persistent, complex discrimination with expanded resources and protections

Discrimination against New Yorkers looking to rent, buy, or get a loan for a home is still a widespread practice that unfairly limits housing and neighborhood options for many.

Ending discrimination in its different forms is not easy. That’s why the City is taking a multi-faceted approach through increased enforcement and protections to address the complex and persistent discrimination that still occurs in the housing market.

why does this matter?

The City of New York led the nation in passing fair housing laws in the 1950s, yet discrimination remains a major challenge 60 years later.

During the Where We Live NYC process, New Yorkers shared experiences of discrimination by landlords, brokers, and other real estate professionals.

Some have experienced explicit discrimination based on their race or disability, while others shared indirect or masked forms of discrimination—like unanswered calls, receiving incorrect or misleading information about apartment availability, or facing barriers like inconsistent fees, credit checks, or income requirements that can be used to limit who has access to housing. Such stories are consistent with the complaints made to the City.

“I went to a bank to get a loan, and I was denied. They didn’t say it was because I was Black. They gave me some other dumb reason. Then I heard about Liberty Bank on 125th Street that is owned by Black folks. I went there and I told them I had tried two other banks before. I said to them, ‘Don’t tell me that I can’t buy a house because I’m a woman, and I’m single, and I’m Black. I’m also a veteran and a nurse.’ And they gave me the loan. I got the house, but what I had to go through was difficult.”

- PARTICIPANT, SAGE ADVOCACY & SERVICES FOR LGBT ELDERS

In 2018, the NYC Commission on Human Rights filed 280 complaints alleging housing discrimination and conducted 481 tests to search for discriminatory actors.
ACTIONS

STRENGTHEN NYC’S FAIR HOUSING PROTECTIONS AND ENFORCEMENT

• Increase proactive enforcement to prevent discrimination and ensure that landlords, home sellers, banks, and brokers are following the law

• Expand resources for addressing fair housing complaints, with a focus on supporting people with disabilities and residents using rental assistance

• Push legal enforcement to address discrimination by co-op associations

• Explore new laws to prevent unfair treatment of New Yorkers who have been involved in the criminal justice system

• Help implement critical new legislation passed by New York State that further protects residents using rental assistance from discrimination

WHAT WOULD THIS MEAN FOR YOU?

More accountability for landlords, brokers, and lenders

More resources available to address your fair housing complaint

More support for New Yorkers with disabilities and residents using rental assistance, like vouchers

Protections that ensure friends, family, and neighbors who may have been involved in the criminal justice system receive fair treatment when searching for housing

“We tried to buy a house. My husband agreed with the owner of the house about everything, but when the owner saw me, and saw my hijab, he canceled the deal and refused to sell us the house.”

- COMMUNITY CONVERSATION PARTICIPANT, ARAB AMERICAN ASSOCIATION

“I wanted to pursue a housing lead, but the broker said she would not deal with me after I disclosed that I had a voucher. She had been nice before, but after that she stormed out.”

- COMMUNITY CONVERSATION PARTICIPANT, SECTION 8 HOUSING CHOICE VOUCHER PROGRAM
facilitate equitable housing development in NYC and the region

New York City has a housing crisis, which makes it especially challenging for low-income New Yorkers, who are disproportionately people of color and people with disabilities, to find housing options that are affordable.

For the past two decades, the city and its region have not built enough housing to keep up with their increasing population and jobs. As the city recovers from the pandemic, development of all types of housing, with a focus on areas that have experienced limited growth during the past 20 years, is necessary for New York City to thrive. New York City is defined by its diversity and its density, and the recovery from the COVID-19 pandemic provides an opportunity to double-down on these qualities while simultaneously improving housing affordability and quality.

why does this matter?

Throughout the Where We Live NYC process, low-income New Yorkers shared that the high cost of housing dramatically limits their choice of homes and neighborhoods.

Because of limited affordability, residents reported compromising on poor conditions and overcrowding or limiting their housing search to neighborhoods that feel unsafe or have underperforming schools.

New York City’s housing crisis will only worsen without a significant increase in the housing options available in all neighborhoods. But there is growing local opposition to the development of housing, and this opposition can take different forms.

In areas with more wealth and amenities, opposition to new housing—particularly affordable housing—raises concerns since restricting new housing can limit access to the neighborhood for low-income residents and people of color. This type of opposition can also lead to perceptions of hostility and exclusion. Some New Yorkers of color shared concerns about discomfort, discrimination, or mistreatment when living in predominately White areas.

Opposition to housing also exists in historically under-resourced neighborhoods where residents fear that new housing development will make rents less affordable or increase the risk of displacement.

Advancing equitable growth during the recovery from the COVID-19 pandemic will be challenging, but ensuring New Yorkers have realistic options to live in a variety of thriving neighborhoods is the foundation of advancing fair housing.

“...
These different types of local opposition are one reason why New York City is falling behind in new housing production compared to other high-cost cities. As the chart (right) illustrates, Seattle permitted more than three times as much housing growth per 10,000 residents in 2018.

Using a fair housing approach, the City has a unique opportunity to work alongside communities to ensure that the development of new housing promotes choice and equity for all residents.

The map above shows the share of affordable housing in each neighborhood. While about 22% of homes across the city are rental units that are affordable to households at or below 60% of Area Median Income, this map shows the share of such housing in many areas fall significantly below this average. In parts of core Manhattan, Queens, and Staten Island, less than 10% of the homes are affordable to these households.
ACTIONS

INTRODUCE NEW OPPORTUNITIES TO PROMOTE EQUITABLE HOUSING GROWTH

- Create a citywide housing growth framework that takes into account an equity-centered and race-forward approach to planning. The City will analyze housing trends and demographic changes to pursue growth, affordability, and equity.
- Incentivize more affordable housing and increase neighborhood diversity in amenity-rich neighborhoods like Gowanus and SoHo/NoHo that have exceptional access to transit, schools, and job centers.
- Remove City regulations that discourage building more low-cost housing options in low-density areas. This could open up a wider variety of neighborhoods to more New Yorkers and provide flexibility to small homeowners seeking extra rental income from additional dwellings on their property. As a first step, the City will issue an analysis exploring possible zoning changes that could create more housing options in low-density areas.
- Propose changes to the Zoning Resolution to allow for an increase in density for affordable housing across the city. Preferential floor-area-ratio (FAR) for affordable housing would apply to income-restricted housing for all populations, including housing for seniors and special needs populations.
- Advocate for State legislation that encourages affordable or low-cost housing development in municipalities with limited housing opportunities.
- Incorporate lessons from Where We Live NYC into decisions about affordable housing financing. Data and metrics collected through this fair housing initiative will help ensure that affordable housing projects serve a greater diversity of neighborhoods.
- Explore opportunities to accelerate the land use and environmental review processes for affordable and supportive housing, particularly in amenity-rich areas with limited affordable options.

OPEN UP GOVERNMENT HOUSING PROGRAMS TO EVEN MORE NEW YORKERS

- Continue the roll out of Housing Connect (the City’s affordable housing lottery), which makes the application easier for all New Yorkers, especially those using mobile phones to access the Internet.
- Expand the Housing Ambassadors program, which trains community-based organizations to support New Yorkers in searching and applying for affordable housing.
- Advance new alternatives to security deposits within City-funded affordable housing so that low- and moderate-income renters have more money available to cover basic needs.

WHAT WOULD THIS MEAN FOR YOU?

More affordable housing available across New York City, including more options to move into neighborhoods that currently have limited housing opportunities for low-income New Yorkers.

Streamlined processes and more support to help you apply for affordable housing.

Better services for any friends, family, and neighbors who may be non-citizens, identify as LGBTQ, or have been formerly involved with the criminal justice system to help them safely access government housing programs.
GOAL 3

preserve affordable housing and prevent displacement of long-standing residents

Promoting fair housing in a high-cost city also means supporting New Yorkers who want to stay in their home or neighborhood, even as it changes.

This is why it is critical to preserve existing affordable homes, including those in NYCHA and those living in rent-regulated buildings, while also supporting programs that protect tenants and homeowners from harassment and mistreatment. HPD’s efforts to preserve affordability and improve quality across the city’s privately-owned housing stock will be more crucial than ever during the recovery from the COVID-19 pandemic, as tenants face immense financial strain and landlords may not have the resources for proper maintenance.

why does this matter?

Existing affordable housing is critical in providing housing and neighborhood choice for New Yorkers.

While fair housing often focuses on the production of new housing, it is also important to invest in preservation as part of a fair housing strategy to ensure existing homes remain safe, stable, and affordable options for New Yorkers into the future.

Preserving and protecting affordable housing also means safeguarding the rights of tenants. New Yorkers made clear that discrimination and unfair treatment occur during interactions with their landlords and building management. Often targeted because of their identity, residents shared experiences of poor housing conditions, lack of repairs, harassment, physical violence, and intimidation. New York City homeowners also described experiencing unfair treatment, facing discrimination from banks and being targeted for exploitative financial products or even fraud based on their race and age.

NYCHA IS CRITICAL TO FAIR HOUSING IN NEW YORK CITY

The average monthly rent of a NYCHA apartment is $533

There are more than 170,000 homes in NYCHA, making up 8% of all rental housing in NYC

More than 90% of NYCHA residents are Black or Hispanic and nearly 40% of households are headed by a New Yorker 62 years or older

The majority of NYCHA apartments were built more than 50 years ago, between 1945 and 1970

“My landlord told me that he received a letter that ICE [US Immigration and Customs Enforcement] was coming to inspect all apartments. I asked him to see the letter and he refused. I was being threatened because my landlord wanted me to vacate my unit.”

—COMMUNITY CONVERSATION PARTICIPANT, MAKE THE ROAD
ACTIONS

PRESERVE QUALITY, AFFORDABLE HOUSING FOR EXISTING RESIDENTS

• Improve conditions in and operation of NYCHA’s more than 170,000 apartments, the largest source of permanently affordable housing in New York City

• Expand support for existing financing and assistance programs that help homeowners and small landlords keep affordable homes in healthy, livable conditions

• Provide targeted support to neighborhoods with high health-related risks, like asthma

• Explore further opportunities to support mission-based groups such as Mutual Housing Associations and Community Land Trusts

PROTECT TENANTS FACING HARASSMENT AND EVICTIONS

• Continue the citywide expansion of free legal services for tenants facing eviction in Housing Court and NYCHA proceedings and increase proactive outreach for the services

• Increase services to help tenants understand and navigate Housing Court

• Study anti-harassment initiatives to help inform how to best protect tenants in additional neighborhoods

• Continue the City-Wide Landlord-Tenant Mediation Project, a free service launched in response to the COVID-19 pandemic that provides an alternative to Housing Court for tenants and landlords to work out payment issues

PROTECT HOMEOWNERS VULNERABLE TO FRAUD AND SCAMS

• Expand the reach of the Homeowner Help Desk to connect with additional vulnerable homeowners

• Implement new regulations to protect low-income homeowners from speculative investors, aggressive real estate solicitation, and scams

WHAT WOULD THIS MEAN FOR YOU?

Resources to protect tenants against eviction and harassment

Improved housing conditions for friends, family, and neighbors living in NYCHA and other affordable housing

Increased protections for homeowners from speculation, scams, and solicitations
GOAL 4

enable more effective use of rental assistance benefits, especially in amenity-rich neighborhoods

Many New Yorkers use rental assistance and vouchers to secure safe, stable, and affordable homes. But, across the nation and locally, residents using vouchers often live in neighborhoods with higher levels of poverty and lower performing schools.

A crucial part of promoting fair housing is ensuring New Yorkers using rental assistance have access to a diversity of neighborhoods. This is why the City is seeking to open more housing options to New Yorkers using rental assistance and improve the design of the program to better serve participating residents and landlords.

why does this matter?

Today, more than 150,000 individuals and families in New York City use rental assistance. Designed to provide more choice in the housing market, rental assistance programs offered by the city, state, and federal governments can be difficult to use, especially in more expensive neighborhoods.

During the Where We Live NYC process, some residents reported feeling “quarantined” in certain areas due to stigma and discrimination, voucher payment limits, and red tape for voucher holders as well as landlords. The map shows where Section 8 Housing Choice Vouchers are being used in New York City—many neighborhoods have very few or no voucher holders.

Stakeholders and residents also reported that brokers and staff at various government agencies provide limited or no advice regarding neighborhood amenities and they direct many tenants to landlords in high-poverty neighborhoods where a voucher is more likely to be accepted.

WHERE NEW YORKERS WITH HOUSING VOUCHERS LIVE

- 0 - 10
- 11 - 100
- 101 - 200
- 201 - 500
- more than 500
- Non-Residential Areas

SOURCE: HUD AFFH-T Data (AFFHT0004), from HUD PIH Information Center. Map shows the concentration of households with HUD–supported vouchers by census tract.
ACTIONS

OPEN UP MORE HOUSING OPTIONS TO NEW YORKERS USING RENTAL ASSISTANCE

• Expand the City’s existing initiative to help residents use rental assistance to move into a greater variety of neighborhoods with good amenities: new strategies may include higher voucher payments, reimbursement for moving fees, and advising on how to choose the right neighborhood.

• Link New Yorkers using rental assistance with Housing Connect (the City’s affordable housing lottery) and ensure they have the information and support they need to apply.

• Expand resources to fight housing discrimination based on source-of-income, which includes vouchers and other forms of rental assistance.

IMPROVE THE EXPERIENCE OF RESIDENTS AND LANDLORDS PARTICIPATING IN RENTAL ASSISTANCE PROGRAMS

• Improve the design of rental assistance so that services are efficient, on time, and easy-to-use for both residents and landlords.

• Better serve people with disabilities, survivors of domestic violence, and LGBTQ individuals through improved training for City staff and partners on trauma-informed care.

WHAT WOULD THIS MEAN FOR YOU?

Program designs to support efficient, on time, and easy-to-use services for participating residents and landlords.

More resources to help residents choose and move to a neighborhood that meets their needs, even in areas where using rental assistance has traditionally been difficult.

“It’s so hard to move. There aren’t many places [that accept] Section 8 vouchers. The apartments are often in worse neighborhoods that are far away, pushing us further into poverty.”

— COMMUNITY CONVERSATION PARTICIPANT, MEKONG NYC
GOAL 5

create more independent and integrated living options for people with disabilities

New Yorkers with disabilities face unique challenges when it comes to finding housing that is affordable, safe, and accessible. Many residents with disabilities live in institutional settings, such as nursing homes, without meaningful opportunities to live independently and interact with individuals without disabilities.

A crucial part of promoting fair housing is ensuring New Yorkers with disabilities have housing options that allow them to be independent and integrated through coordinated support and more accessible options.

why does this matter?

New York City is home to approximately 1 million people who identify as living with a disability.

Throughout the Where We Live NYC process, many residents with disabilities discussed integration as something that happens within a building, as well as within a neighborhood. Most preferred to live outside of institutional settings, because they want housing that allows them to be independent and integrated into the fabric of their community. However, those who try to transition out of institutional settings struggle with red tape related to medical benefits, insurance, employment, and accessibility and discrimination in the private housing market.

Despite legal requirements, the majority of homes in New York City require residents to use the stairs. In New York City and across the nation, discrimination against people with disabilities produces the most fair housing complaints each year.

“What is the purpose of the Fair Housing Act if there is such a bureaucratic process to go through that it does not benefit the person who needs help? I was living in an apartment and had a stroke. I couldn't walk. Insurance gave me a motorized wheelchair but I couldn't get it into the apartment because it was not handicap accessible. The landlord wouldn't put a ramp in because he said it would bring down the value of the building. They did not want to deface the building to accommodate one person. I pointed out that this was out of my control. I moved in while I was physically capable, and became disabled while in the building. Went through a lot of court procedures, spoke to lawyers. In the end, it was in the landlord's discretion because if he wanted to sell the building, it could impact the cost. The court was going back and forth. I got fed up and just gave up. It seems like they know that people will get tired of fighting.”

—COMMUNITY CONVERSATION PARTICIPANT, NEIGHBORS TOGETHER
ACTIONS

These strategies focus on the specific fair housing challenges facing New Yorkers with disabilities. Because people with disabilities confront many of the same issues as other New Yorkers, the other goals of Where We Live NYC are also intended to support people with disabilities.

**PROVIDE COORDINATED SUPPORT FOR RESIDENTS TRANSITIONING OUT OF INSTITUTIONAL SETTINGS**

- Bring together healthcare providers, health insurance companies, housing providers, community-based organizations, and city, state, and federal government representatives to make recommendations on how to better assist New Yorkers with disabilities move from institutional settings into traditional housing

**MAKE IT EASIER FOR PEOPLE WITH DISABILITIES TO FIND AFFORDABLE, ACCESSIBLE HOUSING**

- Better connect residents with disabilities and service providers with improved online resources and trainings
- Improve City-subsidized affordable housing services to better serve the needs of people with disabilities
- Expand programs that allow seniors and people with disabilities to stay in their homes while getting their accessibility needs met
- Improve education for architects and developers so they fully follow their legal responsibilities to accommodate people with disabilities

**WHAT WOULD THIS MEAN FOR YOU?**

- Coordinated planning on how to best improve the transition from an institutional setting to independent living
- More opportunities for seniors and people with disabilities to find accessible, affordable housing or make their existing homes accessible
- Better education for architects and developers on how to make homes truly accessible

“Twice I gave my management proof of DRIE [Disability Rent Increase Exemption program, which is available to people with disabilities in rent-regulated and other eligible apartments] and they tried to intimidate me. I got a notice saying that I owed them $2,000. I have all my paperwork and receipts to say that I am compliant with my rent. I know that I am not being treated well.”

—COMMUNITY CONVERSATION PARTICIPANT, BROOKLYN CENTER FOR INDEPENDENCE OF THE DISABLED
GOAL 6

make equitable investments to address the neighborhood-based legacy of discrimination, segregation, and concentrated poverty

New York City—like all cities in the United States—is scarred by a long history of discrimination, segregation, and concentrated poverty. This history has particularly impacted neighborhoods in which people of color make up the majority of the population. The COVID-19 pandemic has laid bare the continued significance of these deeply embedded inequities in our city.

Affirmatively furthering fair housing means addressing the structural disadvantages that these neighborhoods and their residents experience so that no one is deprived of high-quality resources and services because of their race, ethnicity, disability, religion, or other protected characteristic, and that residents of all neighborhoods have the resources they need to thrive. A holistic approach requires substantial investments and policy changes to address these disadvantages.

why does this matter?

“Many of the Southeast Asian people we serve don’t believe in putting their money in banks. They put their savings in closets or under their bed. They don’t save money in the traditional American way. This is why banks would rather not take the risk. If you give a loan to a person of color there is a perception that there is higher risk for [default] due to bad credit or personal history.”

—PARTICIPANT, MEKONG NYC

From jobs and transit, to cultural institutions and universities, New York City is known for its resilience.

But as the COVID-19 pandemic and recent economic downturn have made clear, access to these resources is not shared equally. The City is already working with communities to address structural disadvantages, but ongoing inequalities show that much more is required to address the legacy of discrimination, segregation, and concentrated poverty.
Inequality exists when it comes to economic opportunity, including unequal access to banks, safe lending options, quality jobs, and homeownership. These disparities are visible in how wealth is distributed in this country: nationwide, the median wealth of White families is 10 times the wealth of Black and Hispanic families. Similar disparities exist for people with disabilities.

One way to measure disparities in economic opportunity is by looking at credit score, like this map showing the percentage of New Yorkers who have poor or no credit score in different zip codes. In certain neighborhoods in the Bronx, Central Brooklyn, and Southeast Queens more than 50% of the population has poor or no credit score. These are also areas with large populations of people of color.

Inequality exists when it comes to accessing safe and healthy neighborhoods. There are stark differences in estimated life expectancy, asthma rates, and access to quality food and healthcare across the city. The cumulative toll of systemic racism and inequality have been tragically made clear in the disproportionate impact of the COVID-19 pandemic on people and communities of color.

This map shows differences in neighborhood patterns of who died from the COVID-19 pandemic. Neighborhoods home to large numbers of Black, Hispanic, immigrant, and low-income New Yorkers had the highest death rates in the city. Highly impacted areas include East New York, East Harlem, many areas of the Bronx, and immigrant hubs in Queens such as Corona and Jackson Heights.
Inequality exists when it comes to accessing quality schools. While the relationship between a New Yorker’s neighborhood and their children’s access to schools is complicated, the research shows that students’ outcomes—measured by test scores, attendance, and graduation rates—vary greatly by neighborhood.

This map shows the graduation rates of students based on where they live, not where they attend school. The highest graduation rates are in the West Village and Upper East Side, and the lowest are in Harlem, Inwood, Coney Island, and many parts of the South and Central Bronx. These differences also connect to race: 81% of White students and 85% of Asian students graduate on time, whereas only 66% of Black students and 65% of Hispanic students have on-time graduations. This data mirrors similar trends seen in disparities in elementary and middle school test scores.

Inequality exists when it comes to accessing reliable and accessible transportation. New York City’s public transportation system is the largest in the country and makes it possible for New Yorkers when it comes to reliable and accessible transportation. But the transportation system faces considerable challenges, particularly with respect to serving New Yorkers with disabilities. Furthermore, not all neighborhoods have the same access to jobs: it takes five minutes more for the average Hispanic and Asian New Yorker and 10 minutes more for the average Black New Yorker to get to work, as compared to the average White New Yorker.
ACTIONS

ENSURE RACIAL AND SOCIAL EQUITY PERSPECTIVES ARE PART OF GOVERNMENT DECISION-MAKING

- Expand the number of City agencies conducting equity assessments and developing equity action plans
- Develop standardized race and social equity tools to help evaluate and guide the City’s capital planning and budgeting processes
- Incorporate racial characteristics of the project area into the environmental review analyses for proposed land use changes
- Incorporate fair housing goals and equity metrics into the citywide Social Indicators Report
- In key neighborhoods that have historically experienced disinvestment, conduct community-based planning processes

DECREASE VIOLENCE THROUGH RESTORATIVE METHODS

- Develop social service plans, focused on restorative practices and amplifying residents’ voices and participation
- Implement a Neighborhood Activation Initiative to make underused public spaces safer and more appealing for community use in neighborhoods with high rates of violent crime

STRENGTHEN SOCIAL RESILIENCY, SHARED TRUST, AND BONDS BETWEEN COMMUNITY MEMBERS

- Accelerate opportunities for mission-based groups, including Mutual Housing Associations and Community Land Trusts, to create and preserve community-owned or shared-equity housing
- Renovate and reopen community centers on NYCHA’s campuses
- Work with NYCHA residents through NYCHA’s Connected Communities initiative to remove physical barriers on NYCHA campuses that cut residents off from opportunities
- Invest in green spaces on NYCHA’s campuses as part of NYC Parks’ Walk to the Park initiative

HELP NEW YORKERS BUILD WEALTH AND FINANCIAL SECURITY, ESPECIALLY IN NEIGHBORHOODS WITH CONCENTRATED POVERTY

- Connect low-income and vulnerable New Yorkers to adult education, job training, bridge programs, apprenticeships, and careers through the City’s workforce system, capital investments, procurements, and hiring processes
- Create job opportunities for NYCHA residents and other low-income households by strengthening Section 3 programming and connecting NYCHA residents to jobs created through investment from proposed rehabilitation plans
- Expand rent-payment reporting tools in publicly-subsidized housing to help residents build credit
- Explore the development and expansion of programs designed to enable greater financial security and reduce generational poverty, such as child savings accounts, baby bonds, and guaranteed minimum income
- Study the impact of key HPD homeownership programs, to help prioritize those that maximize the effects of reducing racial disparities while efficiently using public subsidy
- Continue advocating for successful tools and improvements to the federal Community Reinvestment Act, in order to reward investments that benefit low- and moderate-income communities while excluding predatory investments

WORK TOWARDS MORE DIVERSE, INTEGRATED SCHOOLS

- Create robust, community-centered diversity plans in more school districts
- Encourage a focus on diversity and integration in determining how and when school zones are redrawn
- Explore alternative geographic preferences for elementary and middle schools in order to cut across attendance zones and district boundaries, facilitating integration
**ACTIONS (CONT.)**

**WORK TOWARDS MORE DIVERSE, INTEGRATED SCHOOLS**

- Bring together school leaders, the real estate industry, and publications that share information on school quality to develop strategies that discourage bias and promote more accurate assessments of school performance.

- Ensure that families using government-supported housing programs are aware of the school options available when moving to new neighborhoods.

**MAKE PUBLIC TRANSPORTATION MORE EQUITABLE AND ACCESSIBLE**

- Facilitate faster and more reliable bus service by expanding bus priority citywide and ensuring their effectiveness through enforcement.

- Work towards zoning text amendments that would encourage transit accessibility improvements and cooperation between private owners or developers and the MTA.

- Through DOT’s Pedestrian Ramps Program, rehabilitate or construct all required pedestrian ramps across the five boroughs by 2047, including all standard ramps by 2032.

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**WHAT WOULD THIS MEAN FOR YOU?**

A city government with better tools, resources, and measurements to take a race- and equity-centered approach.

More resources for public space, violence prevention, and financial empowerment in neighborhoods that need it most.

New strategies to help encourage more diverse and integrated schools and more accessible and affordable public transit.
The Fair Housing Goals and Strategies were developed through intensive data and policy analysis, over a year of stakeholder and public participation, and collaboration with more than 30 government partners. The City plans to undertake the actions listed on the previous pages over the next five years. However, this will require additional analysis, stakeholder and public engagement, and interagency collaboration, in addition to some broader advocacy and partnerships.

HPD and NYCHA will oversee the implementation of these strategies and actions:

• Each action has been assigned a lead agency
• Government and external partners have been identified to support implementation for each action
• A full implementation chart is available in the final Where We Live NYC plan, identifying the lead agencies and supporting partners for each action
• HPD will work with partner agencies to develop implementation milestones and measures of success for each action
• These goals, strategies, and actions will be incorporated into the City’s submissions to the U.S. Department of Housing and Urban Development (HUD)